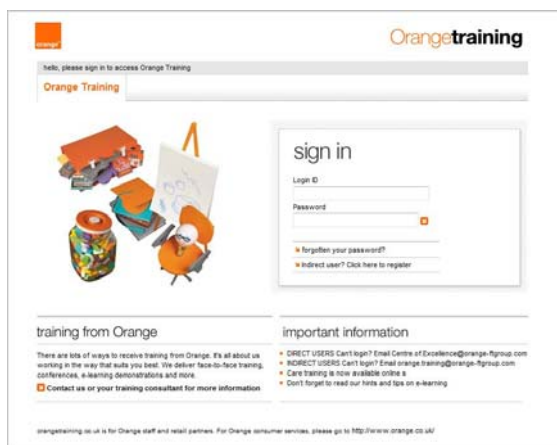


PROFESSIONAL ONLINE LEARNING



Jzero develops intuitive e-learning management systems for companies who require the dissemination of large volumes of information in a controlled and structured manner. Jzero's Learning Management System (JLMS) has been developed over eight years of close co-ordination with blue-chip enterprises around the world.



Online Training for Orange

Jzero is the company behind the development of the **Orange UK** learner management system – a specially developed online learning portal to train all Orange staff who were originally moving to Windows XP.



Nowadays, all Orange employees use the system for training, while the high

street mobile phone stores access the system for individual product training. The simple to use system features a direct portal for users to log in and launch the online courses, while the entire package provides full management administration and reporting and can also be integrated into third party systems if required.

Technical Excellence

Matt Egby is the Technical Operations Director at Jzero: "For client security and peace of mind we have to supply or recommend appropriate hosting for our training packages. For us this is a simple



Matt Egby

decision as we are Rackspace Hosting® partner. We have enjoyed a long-term relationship with the company and know we can recommend them

at all levels. We carried out the Orange development work on our own Rackspace servers, but owing to due diligence we were required to research and recommend an appropriate hosting partner to Orange as part of their decision process."

Matt added: "Orange's technical security requirements were strict and

required a very comprehensive approach. After considering all the options Rackspace was chosen as the perfect hosting partner. Their Service Level Agreement, ability to meet the required timescales for completion and the complexity of the specification, as well as their flexible approach to the structure of the solution, far exceeded anything else on offer. In addition we needed to combine three separate sites into one system to enable full reporting, streamlined maintenance and high levels of concurrent usage."

The Rackspace migration project went live in August 2008. The whole project was conceived and launched during the same year with the three sites being amalgamated onto one system to facilitate Orange's management, reporting and operational activity.

Hosting Problems Removed

Matt said: "From our perspective using Rackspace as a hosting partner completely removes any of the problems associated with hosting. They guarantee network uptime and provide genuine Fanatical Support® day and night throughout the year. If a problem is ever encountered our clients can log a call with us or with Rackspace, but in reality the only contact is an occasional email or text from Rackspace informing us that an issue has been discovered, analysed and corrected before we know

anything about it! That's the kind of hosting I like!"

Selling Benefit

Matt revealed: "We always use our association with Rackspace as a selling benefit for our services. We know that the hosting solution is ideal for our application and we can be totally confident that the client will be very happy with the security, network uptime and support they will receive from Rackspace."

Fabio Torlini is EMEA Marketing Director at Rackspace. "Training is a key part of any business and this system needed to be reliable to serve staff over a number of locations. We were delighted to work with our partner Jzero to deliver this solution."

If you are looking to implement an LMS for your company then Jzero is the perfect starting point. Email them at info@jzero.com or visit their website www.jzero.com

If you need powerful, professional hosting and backup then Rackspace Hosting is a global provider that can match all your technical needs. Visit www.rackspace.co.uk or call for FREE hosting advice Tel: **0800 988 0100**.